
Experience

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- 2005-present **Kintera Inc** (www.kintera.com) San Francisco, CA
- Kintera's primary product, Sphere, is a web-based enterprise software suite specifically targeted to non-profit organizations. It allows NPOs to manage a website, handle donations and registrations online, to track their constituent database, and manage their email communications.
- In this Technical Project Management role, I am responsible for the initial build out/configuration of the product for new clients, managing the client relationship and sometimes doing on-site training.
- Project Management Responsibilities:
- Create/maintain internal product knowledgebase
 - Deliver on-site training for client staff
 - Manage projects for over 25 non-profit organizations, including the Ohio Democratic Party, Amnesty International USA, California State University, Lance Armstrong Foundation
 - Manage website building projects, from design to launch
 - Manage database migration & integration projects, from field mapping to QA
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- 2003-2004 **ICONMA** (www.iconma.com) - contract with America Online, Inc. White Plains, NY
- This six-month contract with AOL's Web Services & Publishing Reporting group involved re-architecting a data warehousing solution to improve scalability and to decrease the cost of new report development. The team of four employed Extreme Programming methodologies to quickly iterate on solutions and ensure that we stayed in sync with the customer's needs.
- Project Management:
- guided requirements brainstorming, change management and task tracking process
 - created and maintained Visio diagrams reflecting system architecture
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- 2002-2003 **PlanetOutPartners** (www.planetoutpartners.com) San Francisco, CA
- Gay.com and PlanetOut.com are the premier personals/portal websites targeted to the gay and lesbian community.
- As Director of the web development team, I was responsible for working with the System Architect and a team of eleven to introduce new features and functionality into the sites with zero downtime, on aggressive schedules.
- Project Management:
- interfaced with business partners to understand requirements, manage expectations, and handle change requests
 - introduced development process methodologies, from requirements gathering/documenting to design through post-release documentation
 - introduced task-tracking methodologies using Bugzilla
 - initiated documentation of proprietary application server system
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- 1996-2002 **CNET Networks** (www.cnet.com)
- CNET produces multiple award-winning, best-in-class, content-focused websites, including news.com and computers.com.
- I held several roles over six years, accomplishments are consolidated below.
- Project Management:
- managed resource allocation, career growth/development, hiring and staff reduction for team of 3-9 developers
 - managed relationships with multiple internal business partners simultaneously, including
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collaborative product definition, and efficiency proposals

- introduced and managed process for tracking project prioritization and resource allocation with business partners
- managed/performed multiple internal training programs
- lead initial development team for industry-changing site computers.com - relational DB schema design; functional requirements gathering; site architecture & detailed design; implementation with team of six
- computers.com Technical Lead for over two years – responsible for interfacing between development team and multiple business leads
- multiple infrastructure-replacement projects, devised strategies to replace architectural pieces without interrupting service
- founding member of CNET Speed Council, reporting to executive management:
 - established methods to benchmark CNET website load-time performance vs. competitors
 - evangelized performance improving best practices to engineering teams and product managers throughout company
- initiated and drove task force to re-architect development/QA environments to better match growing team and new development methodologies

Technologies	MS Windows	MS Office	PHP
	UNIX	MS Project	Javascript
	CVS	Kintera Sphere	Perl, Tcl
	ClearQuest	Dreamweaver	SQL
		Visio	Java

Education

1996

Binghamton University – State University of New York

Bachelor of Science, *Computer Science*

Additional Activities

2006-present

Black Rock City, LLC (www.burningman.com)

San Francisco, CA

As a volunteer Technical Project Manager for the BRC web team, I help to coordinate the efforts of people managing and adding to the main website – <http://www.burningman.com>

2006-present

Homeless Children's Network (www.hcnkids.com)

San Francisco, CA

HCN provides mental health services to homeless children and families in San Francisco. As a member of the Board of Directors, I provide support and oversight for the Executive Director.
